

CITY OF WARWICK

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

RESOLUTION OF THE CITY COUNCIL

NO: \_\_\_\_\_

APPROVED: \_\_\_\_\_ MAYOR

DATE: \_\_\_\_\_

RESOLVED, That The City Council of the City of Warwick as required by the provisions of Sections 6-11 and 6-12 of the City Charter and the Ordinance relative to competitive bidding on purchase enacted there under hereby and herewith approves the acceptance of the following bid(s):

Bid #	Name	Vendor(s) Name/Address	Contract Award	Contract Period	Note	Code	Fiscal Year
2018 - 035	Software & License Support OSDBA	<i>Tyler Technologies</i> One Tyler Dr. Yarmouth, ME 04096	\$183,049.40	7/1/17 - 6/30/18		56 - 6	2018

AND BE IT FURTHER RESOLVED, That such purchase or contract be awarded to the lowest responsible bidder.

**THIS RESOLUTION SHALL TAKE EFFECT UPON ITS PASSAGE**

CODE: 25-334 MIS/Software Maintenance

***FY18***

**SECTION 56-6**

**Bid2018-035 Software & License Support OSDBA**

Tyler Technologies  
One Tyler Dr.  
Yarmouth, ME 04096

Contract Award: \$183,049.40

Contract Period: July 1, 2017 – June 30, 2018



**CITY OF WARWICK**  
DIVISION OF MANAGEMENT  
INFORMATION SERVICES  
3275 POST ROAD  
WARWICK, RHODE ISLAND 02886  
TEL 401-738-2017

**SCOTT AVEDISIAN**  
MAYOR

**CARLOS ZAMBRANO**  
MIS ADMINISTRATOR

To: Patricia A. Peshka, Purchasing Agent  
From: Carlos D. Zambrano, MIS Administrator *CDZ*  
Date: Tuesday, May 2, 2017  
Re: Section 56-6 – Tyler Technologies – Annual Software Maintenance

This is a request under City Ordinance 56-6 to award Tyler Technologies Munis the software licenses renewal, maintenance and technical support as well as Operating System Database Administration (OSDBA) support to Tyler Technologies in the amount of \$183,049.40. Tyler Technologies is the sole source provider of our Munis Financial ERP Software.

This maintenance and systems support will cover Accounting, Payroll, Purchasing (online requisitions and Purchase Orders), the Tax Assessor and Collector's office, and Utility Billing software for the Sewer Authority and Water Division, as well as Crystal Reports, Munis Office which interfaces with MS-Word, MS-Excel, and MS-Outlook, and Tyler Forms which provides for customizing of our Bills.

Tyler Technologies does not outsource any of its software, the maintenance of it, nor the technical support of it. A copy of the Sole Source letter from Tyler Technologies is provided.

This will be purchased from budget code 25-334.

This award covers the period of July 1, 2017 through June 30, 2018.

Cc: Ernie Zmyslinski, Finance Director



One Tyler Drive  
Yarmouth, ME 04096

P: 800.772.2260  
F: 207.781.2459

© 2016 Tyler Technologies, Inc.

March 14, 2016

Mr. Carlos D. Zambrano  
City of Warwick  
3275 Post Road  
Warwick, Rhode Island 02886

Dear Mr. Zambrano:

This letter is to provide notification that Tyler Technologies, Inc. is the sole source manufacturer, provider and distributor of Munis software products and related support and maintenance. The Munis software products and related support and maintenance, including software bug fixes, upgrades, enhancements, and releases, are not available through any other entities.

As a result of Tyler's investment in innovation and development (methodology, principles, and processes, techniques, tools, protocols, and documentation) Tyler has created a portfolio of intellectual property rights that include patents, trademarks, and copyrights.

Sincerely,

A handwritten signature in cursive script, appearing to read "Abby Diaz".

Abby Diaz  
Vice President & Associate General Counsel