

City of Warwick

Purchasing Division (Mailing Address) 3275 Post Road Warwick, Rhode Island 02886 Tel (401) 738-2013 Fax (401) 737-2364

The following notice is to appear on the City of Warwick's website <u>Tuesday</u>, <u>February 20</u>, <u>2024</u>. The website address is http://www.warwickri.gov/bids.

CITY OF WARWICK BIDS REQUESTED FOR

Bid2025-011 Collection Services & Rescue Fees

Specifications

Specifications are available in the Purchasing Division, Warwick City Hall, Monday through Friday, 8:30 AM until 4:30 PM on or after Tuesday, February 20, 2024 If you received this document from our homepage or from a source other than the City of Warwick Purchasing Division, please check with our office prior to submitting your bid to ensure that you have a complete package. The Purchasing Division cannot be responsible to provide addenda if we do not have you on record as a plan holder.

Submissions

All bids should be submitted with one (1) original and two (2) copies in a sealed envelope (total of three (3) copies), which should read: **YOUR COMPANY NAME** plainly marked on the exterior of the envelope as well as "**Bid2025-011 Collection Services & Rescue Fees**" No bids will be accepted via Facsimile or email. All bids must be sealed. Sealed bids will be received by the Purchasing Division no later than **11:00 AM, Monday, March 4, 2024** The bids will be opened publicly commencing at 11:00 AM on the same day at 65 Centerville Road, Meeting Room 2.

Delivery

If delivering in person or sent by delivery service (FedEx/UPS/DHL etc.) use physical address 65 Centerville Road, Warwick, RI 02886, Suite D. If sent via United States Postal Service use mailing address 3275 Post Road Warwick, Rhode Island 02886.

Awards

Awards will be made on the basis of the lowest evaluated or responsive bid price.

Questions

Please direct questions related to the bidding process, how to fill out forms, and how to submit a bid (Pages 1-8) to the Purchasing Division.

• Email: <u>Bids@warwickri.gov</u>

• Phone: 401-738-2013

Please direct all questions related to the specifications outlined (beginning on page 9) to the issuing department's subject matter expert:

Name: Kyla JonesTitle: Tax CollectorPhone: 401-921-9590

• Email: kyla.a.jones@warwickri.gov

Individuals requesting interpreter services for the hearing impaired must notify the Purchasing Division at 401-738-2013 at least 48 hours in advance of the bid opening date.

Original Signature on file

Francis M. Gomez Purchasing Agent

PLEASE COMPLETE THIS PAGE & SUBMIT WITH YOUR BID

Acknowledgement of Addendum (if applicable)

| | Addendum Number | Signature of Bidder | • |
|---|---|---|---|
| | | | _ |
| | | | _ |
| COMPANY NA | ME: | | - |
| COMPANY AD | DRESS: | | _ |
| COMPANY AD | DRESS: | | _ |
| BIDDER'S SIGN | IATURE: | | |
| BIDDER'S NAM | IE (PRINT): | | |
| TITLE: | TEL. NO | .i | |
| EMAIL ADDRE | SSS: | | * |
| • | r email address. Future bids | | |
| II. AWARD AND (| CONTRACT: | | |
| Agent/Finance Direction in the Agent/Finance Direction in the Agent Payment I | e CITY OF WARWICK, actor/Mayor, accepts the above ay the bid price upon completent schedule is contained in substantive and procedural, | ve bid and hereby enters i etion of the project or rec the specifications. All to | nto a contract with eipt of the goods erms of the |
| | | | |
| | | | |
| DATE: | | | |
| | 2025-011 | Purchasing Agent | |

PLEASE COMPLETE THIS PAGE & SUBMIT WITH YOUR BID

CERTIFICATION & WARRANT FORM*

This form <u>must</u> be completed and submitted with sealed bid. Failure to do so will result in automatic rejection.

Any and all bids shall contain a certification and warrant that they comply with all relevant and pertinent statues, laws, ordinances and regulations, in particular, but not limited to Chapter 16-Conflicts of Interest, of the Code of Ordinances of the City of Warwick. Any proven violation of this warranty and representation by a bidder at the time of the bid or during the course of the contract, included, but not limited to negligent acts, either directly or indirectly through agents and/or sub-contractors, shall render the bidder's contract terminated and the bidder shall be required to reimburse the City for any and all costs incurred by the City, including reasonable attorney fees, to prosecute and/or enforce this provision.

| Signature | Date | |
|--------------|------|--|
| Company Name | | |
| Address | | |
| Address | | |

This form cannot be altered

CITY OF WARWICK NOTICE TO BIDDERS

Bid2025-011 Collection Services & Rescue Fees

The IRS Form W-9 is available on www.warwickri.gov should be completed and submitted with the bid if the bidder falls under IRS requirements to file this form.

All bids should be written in ink or typed. If there is a correction with whiteout, the bidder should initial the change.

Any deviation from the specifications must be noted in writing and attached as part of the bid proposal. The bidder should indicate the item or part with the deviation and indicate how the bid will deviate from specifications.

Bids received prior to the time of the opening will be securely kept, unopened. No responsibility will be attached to an officer or person for the premature opening of a bid not properly addressed and identified.

The opening of bids will be in the order established by the posted agenda and the agenda will continue uninterrupted until completion.

Once an item has been reached and any bids on that item has been opened, no other bids on that item will be accepted and any such bid will be deemed late.

Negligence on the part of the bidder in preparing the proposal confers no rights for the withdrawal of the proposal after it is open.

The contractor will not discriminate against any employee or applicant for employment because of physical or mental handicap for any position for which the employee or applicant is qualified and that in the event of non-compliance the City may declare the contractor in breach and take any necessary legal recourse including termination or cancellation of the contract.

A bidder filing a bid thereby certifies that no officer, agent, or employee of the City has a pecuniary interest in the bid or has participated in contract negotiations on the part of the City, that the bid is made in good faith without fraud, collusion, or connection of any kind with any other bidder for the same call for bids, and that the bidder is competing solely in his own behalf without connection with, or obligation to, any undisclosed person or firm.

All proposals submitted become the property of the City and will not be returned. If the company intends to submit **confidential or proprietary information** as part of the proposal, **any limits on the use or distribution of that material should be clearly delineated in writing. This information should be submitted in a sealed envelope, clearly labeled confidential** and where it should be submitted in the response. Please be advised of the Freedom of Information Act as it may pertain to your submittal.

The contractor must carry sufficient liability insurance and agree to indemnify the City against all claims of any nature, which might arise as a result of his operations or conduct of work.

Failure to provide adequate insurance coverage within the specified duration of time as set forth is a material breach of contract and grounds for termination of the contract.

The successful bidder must provide the City of Warwick with an original **Certificate of Insurance** for **Professional Liability** in a minimum amount of \$1 million, naming the **City of Warwick as the additional insured** and so stated on the certificate with the bid name and bid number. It is the vendor's responsibility to provide the City of Warwick with an updated Certificate of Insurance upon expiration of the original certificate.

For a bid to be awarded to a corporation, limited liability company or other legal entity, prior to commencing work under the awarded bid, that corporation, company or legal entity may be required to provide to the Purchasing Agent a **Certificate of Good Standing** dated no more than thirty (30) days prior to the date upon which the bid approval was made.

If required, the successful bidder will provide **Certificate of Good Standing** within ten (10) calendar days after notification or the City reserves the right to rescind said award.

Prices to be held firm for two (2) years, From July 1, 2024 through June 30, 2026. Term contracts may be extended for one (1) additional term upon mutual agreement unless otherwise stated.

The City is exempt from the payment of the Rhode Island Sales Tax under the 1956 General Laws of the State of Rhode Island, 44-18-30, Paragraph I, as amended.

The Purchasing Agent reserves the right to reject any and all bids, to waive any minor deviations or informalities in the bids received, and to accept the bid deemed most favorable to the interest of the City.

The City reserves the right to terminate the contract or any part of the contract in the best interests of the City, upon 30-day notice to the contractor. The City will incur no liability for materials or services not yet ordered if it terminates in the best interests of the City. If the City terminates in the interests of the City after an order for materials or services has been placed, the contractor will be entitled to compensation upon submission of invoices and proper proof of claim, in that proportion which its services and products were satisfactorily rendered or provided, as well as expenses necessarily incurred in the performance of work up to time of termination.

No extra charges for delivery, handling or other services will be honored. All claims for damage in transit will be the responsibility of the successful bidder. Deliveries must be made during normal working hours unless otherwise agreed upon.

All costs directly or indirectly related to the preparation of a response to this

solicitation, or any presentation or communication to supplement and/or clarify any response to this solicitation which may be required or requested by the City of Warwick will be the sole responsibility of and will be borne by the respondent.

If the respondent is awarded a contract in accordance with this solicitation and fails or refuses to satisfy fully all of the respondents obligations thereunder, the City of Warwick will be entitled to recover from the respondent any losses, damages or costs incurred by the City as a result of such failure or refusal.

The City reserves the right to award in part or full and to increase or decrease quantities in the best interest of the City.

Any quantity reference in the bid specifications are estimates only, and do not represent a commitment on the part of the City of Warwick to any level of billing activity. It is understood and agreed that the agreement will cover the actual quantities ordered during the contract period.

The City reserves the right to rescind award for non-compliance to bid specifications.

The successful bidder must adhere to all City, State and Federal Laws, where applicable.

REQUEST FOR PROPOSALS BID 2025-011 COLLECTION SERVICES & RESCUE FEES

The City of Warwick is seeking proposals from qualified Collection Agencies and Attorneys and must be within a 60-mile radius of the City of Warwick to assist the Tax Collectors Office in the collection of delinquent accounts not previously assigned to collection attorneys and the City Tax Collector. The City is also seeking assistance in the collection of delinquent rescue billing service fees, not previously collected by the City's Rescue Billing Administrator.

The delinquent accounts will include motor vehicle taxes and personal property taxes and rescue billing fees.

Proposals should include a description of the firm, relevant collection work history, description of the services proposed and a complete fee schedule which should be based on a percentage of the taxes and fees collected. A description of indemnification and/or bonds protecting the City from liability resulting from actions of the agency in collecting debt should also be included. Report descriptions and termination terms will assist the City in evaluating the various proposals.

Upon the awarded 2 year contract the collection agency will have six (6) months to turn over all accounts to the City of Warwick and the newly awarded collection agency.

Preference will be given to proposals that include litigation and associated costs plus details of the procedure which will be followed to affect reinstatement of the motorists' vehicle registration once full payment has been made.

The City of Warwick retains the right to select one or more firms to provide the services requested, or to reject all proposals. The selection shall be made on the basis of the proposal that offers the best value to the City in the judgment of the City Tax Collector.

I propose that the following criteria be used in selecting firms to provide collection service for the delinquent taxes:

| 1. | Collection philosophy/techniques | 10 points |
|-----|--|-----------|
| 2. | Demonstrated ability to administer similar contracts | 10 points |
| 3. | Proposed reporting of collections and handling of funds | 10 points |
| 4. | Complete fee schedule | 10 points |
| 5. | Firms history/municipal experience | 5 points |
| 6. | Bonding/indemnification | 5 points |
| 7. | Experience in Rhode Island courts | 10 points |
| 8. | Ability to perform out of state collections | 5 points |
| 9. | Proposed communications with the City | 10 points |
| 10. | Rhode Island based company | 10 points |
| 11. | References (see note below) | 5 points |
| 12. | Previous positive work experience with the City of Warwick | 10 points |

The City reserves the right to contact references other than, and/or in addition to, those furnished by a bidder.

^{*}Values will be assigned by the Tax Collector. The final selection(s) will be presented to the City Council for approval.

CITY OF WARWICK

PROPOSAL AND CONTRACT FORM

TITLE OF SPECIFICATION: RFP # 2025-011 Collection Services & Rescue Fees

I. PROPOSAL:

WHEREAS, the CITY OF WARWICK has duly asked for proposals for performance of services and/or supply of goods in accordance with the above-indicated specifications and

WHEREAS, the person or entity below does irrevocably offer to perform the services and/or furnish the goods in accordance with the specifications, which are hereby incorporated by reference in exchange for the proposal price below and

WHEREAS, this offer shall remain open and irrevocable until the CITY OF WARWICK has accepted this proposal or another proposal on the specifications or abandoned the project.

THEREFORE NOW BE IT RESOLVED, that the bidder agrees that acceptance below by the CITY OF WARWICK shall transform the proposal into a contract. This proposal and contract shall be secured by bonds, if required by the specifications.

Pricing on Following Page

| VENDOR NAME: | | |
|---------------------------------------|---|---|
| · · · · · · · · · · · · · · · · · · · | · | · |

Pricing Page

| A. | Cost to collect the delinquent taxes held by the Tax Collector (list of delinquent loabe provided by City) | ns to |
|----|--|-------|
| | % | |
| В. | Cost for subsequent litigation to collect the delinquent taxes | |
| | % | |
| C. | Cost to collect the delinquent rescue billing fees (list of delinquent loans to be provided by City) | /ided |
| | % | |
| | | |
| Ad | dditional Fees (if necessary) | |
| | | |
| | | |